

## pme Familienservice GmbH

The Cluster is able to provide “Holiday Care” and “Back-Up Days” for the children of ImmunoSensation members who are registered in the “Cluster Intranet”.

The ImmunoSensation Cluster of Excellence cooperates with the „pme Familienservice GmbH“ which was founded in 1991. You can find „pme“ operating in more than 30 cities all over Germany. The large number of offices ensures excellent access to information and support. For more information about “pme”, please visit <https://www.familienservice.de/home>.

### Holiday Care Information:

- One day provides care for one child from 08:00am till 05:00pm. In the case of professional commitments care may be extended beyond these regular hours upon request.
- Holiday Care includes:
  - Nationwide offer (location of pme offices can be found here: <https://www.familienservice.de/standortbueros>)
  - Daily offers and weekend offers
  - Excursions which offer a suitable environment for children
  - pme ensures qualified staff, support and guidance
  - Above-average child care ratio (sehr guter Betreuungsschlüssel)
  - Full catering includes: breakfast, lunch, snacks, drinks
  - Child accident insurance and legal liability insurance (Kinderunfall- und Kinder Haftpflichtversicherung)
  - Customer satisfaction survey

### Back-Up Days Information:

- One day provides care for one child for a maximum of 24 hours.
- The hotline for childcare in exceptional cases is available 24/7 on 0180-1558811.
- Back-Up Days include:
  - Nationwide offer (location of pme offices can be found here: <https://www.familienservice.de/standortbueros>)
  - No opening and closing times
  - **Guaranteed childcare if you call the day before (before 06:00pm)**
  - Full catering includes: breakfast, lunch, snacks, drinks
  - Child accident insurance and legal liability insurance (Kinderunfall- und Kinder Haftpflichtversicherung)

- Regular taster days which give the opportunity to learn about pme
- Childcare is also possible in languages other than german

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For more information about “Holiday Care” or “Back-Up Days” please contact:

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